



What is EZProxy?

EZProxy gives university members the ability to access library e-books, e-journals and databases outside of the campus network, on the road or from home.

EZProxy is a convenient alternative to VPN and CITRIX. No installation of additional software or plugins is required; login is simply done with the university ID.

What are the technical requirements?

EZProxy works independently of the browser and operating system used.

To use EZProxy, Javascript, pop-ups and cookies must be allowed in the browser. The default settings of browsers usually meet these requirements.

Does EZProxy access work for all databases?

EZProxy access is available for almost all databases licensed by the library.

However, EZProxy access does NOT work for *Beck online* (remote access only possible after personal registration on campus with 2-factor authentication. -> *Instructions*).

How can I log in?

University members can select the desired research source on the "[Digital Library](#)" page and access it by clicking on the link via EZProxy and using their university ID (username and password).

How can I see if the login worked?

You can see if you are logged in correctly in the address bar of your browser: the actual URL is followed by *srh-hochschule-heidelberg.idm.oclc.org*.

e.g. <https://link-springer-com.srh-hochschule-heidelberg.idm.oclc.org>

In addition, most databases display the university logo or name in the header.

Please note: URLs of articles or e-books accessed with EZ-Proxy are not citable. Use the DOI or URN of the article or the (e)ISBN of the e-book where indicated.



Important: If you have left the database web pages or call a database manually, e.g. via a bookmark, you will leave EZProxy and may have to log in again.

Tip: You can revise existing bookmarks on library databases by placing *https://login.srh-hochschule-heidelberg.idm.oclc.org/login?url=* in front of the original bookmark URL.

Errors when accessing with EZProxy?

- The most common cause of errors are old browser cookies. Therefore, in case of EZProxy problems, first delete your browser cookies, close the browser, restart it and then try again. Switching browsers (e.g. Google Chrome instead of Firefox) can also help.
- Sometimes there are difficulties if the security options are set "too strict" in the browser settings, e.g. if cookies are rejected on principle. You must then explicitly allow cookies of EZProxy in the settings.
- In some networks firewalls or other proxies prevent access to EZProxy. This is often the case in corporate networks. In this case please contact SRH-IT.
- Sometimes images or navigation elements of web pages accessed via EZProxy are not displayed or are displayed incorrectly. In most cases this can be fixed by reloading the page.
- Possibly EZProxy access to a newly licensed database has not yet been configured by us or the database provider has changed its web address. We are happy to receive any hints in this regard.